

# SAREC SPORTS TRAVEL - AIR TEAM TRAVEL FAQ's

## What exactly is Air Team Travel (ATT)?

Air Team Travel is a form of Group travel which is a blanket term. Teams, families & fans can fly under a group contract. We provide additional services especially tailored for their unique needs.

## How much does it cost to book AIR through Sarec Sports Travel?

For team travel, there is no cost to use our service. We have top account status through our partnership with many of the major carriers, allowing us better terms on our contracts.

## How does it work?

Request a quote, we build your team their own air travel portal, in which you can forward to the other members of your team. We use our partners, patented "Split Pay" system which allows everyone to pay individually while still being on the same flight.

## How long are quotes good for?

Our quotes are usually good for two weeks. If your desired travel dates are sooner, quotes may only last for a few days.

## We found cheaper rates on a booking engine...do you guarantee the lowest price?

The cost of airfare is constantly changing. It may be possible that you go on an online booking engine and find one or two seats at a lower fare. However, once that ticket is booked, the next block of tickets often jump 25-40%.

When you book through Sarec, we hold the space in blocks and average the fares, allowing everyone to pay one low price. We also allow our travelers to reserve their seat with **just a \$50 deposit, which is often 100% refundable.**

## What if we have a few people in our party that need different flight times or dates?







We can help with flight deviations as long as we know at the time of booking. Each airline handles deviations a little differently, you'll need to contact us directly as we treat each deviation on a case by case basis. [reserve@sarecsportstravel.com](mailto:reserve@sarecsportstravel.com)

## What happens if I need to reduce seats or cancel my trip?

Team contracts are unique based on the airlines policies and how far in advance your trip is booked.

Your contract may include a **cancellation date** and a **utilization date**. If you cancel your trip prior to the cancellation date 100% of your deposit is refunded. You can reduce the amount of seats above the minimum requirement (10 seats), before the utilization date without penalty. After the utilization date, a penalty fee will be charged for every seat below the minimum.

- To Receive a Free Team Air Quote click onto the AIR TAB on the Event Landing Page.
- For additional information, please contact our support team: (888) 318-1376 / [reserve@sarecsportstravel.com](mailto:reserve@sarecsportstravel.com)

Benefits		
 Save money on published fares	 Reserve now, Pay later	 Individual Payment
 Earn Free Tickets	 Free Name Changes	 24/7 Support